

COMMONWEALTH of VIRGINIA

Dianne L. Reynolds-Cane, M.D. Director

Department of Health Professions
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Virginia Board of Nursing Jay P. Douglas, RN, MSM, CSAC Executive Director

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NOTICE OF INFORMAL CONFERENCE BEFORE AN AGENCY SUBORDINATE

February 7, 2014

Loria E. Holdren, R.N. 1726 Grandin Road S.W., Apt. 32 Roanoke, VA 24015

CERTIFIED MAIL 7196 9008 9111 9190 0980

RE:

VA License No.: 0001-170040

Expiration Date: June 30, 2014

Dear Ms. Holdren:

This letter is official notification that an informal conference of the Virginia Board of Nursing ("Board") will be held on **March 4, 2014, at 1:00 p.m.**, at the Department of Health Professions, Perimeter Center, 9960 Mayland Drive, Suite 201, Henrico, Virginia. In accordance with §§ 2.2-4019, 2.2-4021, and 54.1-2400(10) of the Code of Virginia (1950), as amended ("Code"), this informal conference will be held before an agency subordinate of the Board of Nursing. This informal conference will be convened as a public meeting pursuant to § 2.2-3700 et seq. of the Code. The agency subordinate will inquire into allegations that you may have violated certain laws and regulations governing professional nursing practice in Virginia.

Specifically, during the course of your employment with Carilion Roanoke Memorial Hospital, Roanoke, Virginia:

- 1. You may have violated § 54.1-3007(2), (5), and (8) of the Code and 18 VAC 90-20-300(A)(2)(f) of the Regulations Governing the Practice of Nursing ("Regulations") in that:
- a. On or about April 27, 2013, you failed to change Patient A's colostomy bag in a timely manner. Further, after changing the bag, you failed to change the patient's linen and allowed him to lie in a soiled bed. Family and staff repeatedly requested your assistance, to which you replied in a loud manner that it was not your job to clean the patient and/or his room, but that it was the duty of the nurse aide.
- b. On or about April 27, 2013, when Patient B requested bathroom assistance, you failed to assist her and stated that it was the duty of the nurse aide to assist her.

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- 2. You may have violated § 54.1-3007(2), (5), and (8) of the Code and 18 VAC 90-20-300(A)(2)(b) and (f) of the Regulations in that, on or about November 18, 2011, you made statements about Patient C to her family, in the patient's presence, which were inconsistent with the information provided by the attending physician. Specifically, you told a family member that Patient C was not likely to make it through the night and to contact the other family members. Patient C, who suffered from expressive aphasia, attempted to talk to you and you walked away from her, stating that you did not have time for her. You also attempted to have Patient C transferred to the Intensive Care Unit, although her medical condition did not support such transfer.
- 3. You may have violated § 54.1-3007(2) of the Code and 18 VAC 90-20-300(A)(2)(e) of the Regulations in that on the application for employment with Carilion dated February 22, 2011, you falsely stated that you were currently employed at MFA Raleigh Court Health; however, your employment was terminated on January 18, 2011, which you reported to the Virginia Employment Commission.

Please see Attachment I for the name of the patient referenced above.

In its deliberations, the agency subordinate may use the Sanction Reference Points System, as contained in the Sanction Reference Manual. The manual, which is a guidance document of the Board, may be accessed at http://www.dhp.virginia.gov/nursing. Please click on *Guidance Documents*, then select #90-7. You may also request a paper copy from the Board office by calling (804) 367-4515.

After consideration of all information, the agency subordinate may:

- If the agency subordinate finds that there is insufficient evidence to warrant further action or that the charges are without foundation, notify you by mail that your record has been cleared of any charge which might affect your right to practice nursing in the Commonwealth;
- Recommend findings of fact, conclusions of law, and a sanction, to include a reprimand, placing you on probation with terms, suspension or revocation of your license, or imposing a monetary penalty pursuant to § 54.1-2401 of the Code.

Further, the agency subordinate may refer this matter for a formal administrative proceeding pursuant to § 2.2-4020 of the Code.

Board's Review of Agency Subordinate's Recommended Decision

If you appear in person or by counsel at the informal conference, the recommendation of the agency subordinate will be presented to a quorum of the Board. The Board may accept or modify the recommendation, or reject the recommendation and move the case to formal hearing. If you do not agree with the decision of the Board, you have the right to a formal administrative hearing before the Board.

If you fail to appear in person or by counsel at the informal conference, the recommendation of the agency subordinate will be presented to a quorum of the Board. The Board may accept or modify the recommendation, or reject the recommendation. The Board's decision regarding the agency subordinate's recommendation is a final order that can only be appealed to circuit court as provided by Rule 2A:2 of the Supreme Court of Virginia.

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You have the right to information that will be relied upon by the agency subordinate in making a decision. Therefore, I enclose a copy of the documents that will be distributed to the agency subordinate, and will be considered when discussing the allegations with you and when deliberating upon your case. These documents are enclosed only with the original notice sent by certified mail, which you may be required to claim at the post office. Please bring these documents with you to the informal conference.

To facilitate this proceeding, you should submit five copies of any documents you wish the agency subordinate to consider to the Board of Nursing, Perimeter Center, 9960 Mayland Drive, Suite 300, Henrico, VA 23233, by February 25, 2014. Your documents may not be submitted by facsimile or email.

You may be represented by an attorney at the informal conference. If you obtain counsel, you should do so as soon as possible, because absent good cause to support a request for a continuance, the informal conference will be held on March 4, 2014. A request to continue this proceeding must state in detail the reason for the request and must establish good cause. Such request must be made, in writing, to me at the address listed on this letter and must be received by 12 noon on February 25, 2014. Only one such motion will be considered. Absent critical circumstances, such as personal or family illness, a request for a continuance after February 25, 2014, will not be considered.

Relevant sections of the Administrative Process Act, which govern proceedings of this nature, as well as laws relating to the practice of nursing and other healing arts in Virginia cited in this notice can be found on the Internet at http://leg1.state.va.us. To access this information, please click on the Code of Virginia for statutes and Virginia Administrative Code for regulations.

Please advise the Board, in writing, of your intention to be present. If you have any questions regarding this notice, please contact this office at (804) 367-4617.

Sincerely,

Som Gloria D. Mitchell, R.N., M.S.N., M.B.A. Deputy Executive Director

GDM/sk

Enclosures

Anne Joseph, Deputy Director, Administrative Proceedings Division cc: Tammie D. Jones, Adjudication Specialist

James Wall, Senior Investigator (Case no. 151430)

Agency Subordinate