

**VIRGINIA:**

**BEFORE THE BOARD OF NURSING**

**IN RE: ALLISON KNAPP, C.N.A.  
Certificate No.: 1401-067629**

**ORDER**

In accordance with §§ 2.2-4019, 2.2-4021 and 54.1-2400(10) of the Code of Virginia (1950), as amended ("Code"), an informal conference was conducted on behalf of the Board of Nursing ("Board") on May 6, 2014, in Henrico County, Virginia. Allison Knapp, C.N.A., was not present nor was she represented by legal counsel. Judith Piersall, R.N., B.S.N., serving as Agency Subordinate for the Board, submitted a Recommended Decision for consideration.

On July 16, 2014, a quorum of the Board met to receive and act upon the Recommended Decision of the Agency Subordinate. Ms. Knapp was not present nor was she represented by legal counsel.

Based upon its review of the Recommended Decision of the Agency Subordinate, the Board makes the following Findings of Fact and Conclusions of Law and issues the following Order.

**FINDINGS OF FACT**

1. Alison Knapp, C.N.A., was issued Certificate No. 1401-067629 to practice as a nurse aide in the Commonwealth of Virginia on July 12, 1997. Said certificate expires on July 31, 2014.
2. By letter dated April 9, 2014, the Board of Nursing sent a Notice of Informal Conference ("Notice") to Ms. Knapp notifying her that an informal conference would be held on May 6, 2014. The Notice was sent by certified and first class mail to 1413 Virginia Avenue, Glen Allen, Virginia, 23060, the address of record on file with the Board of Nursing. The receipt for the Notice sent via certified mail was returned unsigned to the Board office on April 18, 2014. The Notice sent via first class mail was not returned to the Board office. The Agency Subordinate concluded that adequate notice was provided to

Ms. Knapp and the informal conference proceeded in her absence.

3. During the course of her employment with Glenburnie Nursing and Rehabilitation Center, Richmond, Virginia, on June 6, 2013, Ms. Knapp spoke inappropriately to Resident A while providing care to her. Resident A was alert and oriented, but Ms. Knapp had difficulty understanding the resident, whom Ms. Knapp had never cared for prior to this day. Ms. Knapp's employment was terminated.

4. During the course of her employment with ManorCare HCR, Richmond, Virginia, on September 17, 2012, Ms. Knapp failed to provide care in a timely manner to a soiled resident who had been assigned to her and who needed to be changed. Ms. Knapp's employment was terminated.

5. Ms. Knapp denied both allegations. She indicated she has learned to remove herself from a patient care situation when she gets frustrated.

6. Ms. Knapp has also been employed at Guardian Home Care since November 6, 2013, without incident.

### CONCLUSIONS OF LAW

Finding of Fact Nos. 3 and 4 constitute violations of § 54.1-3007(5) of the Code.

### ORDER

WHEREFORE, it is hereby ORDERED as follows:


1. Allison Knap, C.N.A., is hereby REPRIMANDED.
2. Ms. Knapp shall maintain a course of conduct in her capacity as a nurse aide commensurate with the requirements of § 54.1-3000 *et seq.* of the Code and the Board of Nursing Regulations.

Pursuant to § 54.1-2400.2 of the Code, the signed original of this Order shall remain in the custody of the Department of Health Professions as a public record, and shall be made available for public

inspection and copying upon request.


Since Ms. Knapp failed to appear at the informal conference, this Order shall be considered final. Ms. Knapp has the right to appeal this Order directly to the appropriate Virginia circuit court. As provided by Rule 2A:2 of the Supreme Court of Virginia, Ms. Knapp has thirty (30) days from the date of service (the date she actually received this decision or the date it was mailed to her, whichever occurred first) within which to appeal this decision by filing a Notice of Appeal with Jay P. Douglas, R.N., M.S.M., C.S.A.C., Executive Director, Board of Nursing, at Perimeter Center, 9960 Mayland Drive, Suite 300, Richmond, Virginia 23233. In the event that this decision is served by mail, three (3) days are added to that period.

FOR THE BOARD

  
Jay P. Douglas, R.N., M.S.M., C.S.A.C., F.R.E.  
Executive Director  
Virginia Board of Nursing

Entered: July 21, 2014

Certified True Copy

By   
Virginia Board Of Nursing