VIRGINIA:

BEFORE THE BOARD OF NURSING

IN RE:

SUSAN M. CREWS, L.P.N.

License No.: 0002-048164

ORDER

Pursuant to §§ 2.2-4019, 2.2-4021, and 54.1-2400(10) of the Code of Virginia (1950), as amended ("Code"), a Special Conference Committee ("Committee") of the Virginia Board of Nursing ("Board") met on December 9, 2014, in Henrico County, Virginia, to inquire into evidence that Susan M. Crews, L.P.N., may have violated certain laws and regulations governing practical nursing practice in Virginia. Ms. Crews was not present and was not represented by counsel.

Upon consideration of the evidence, the Committee adopts the following Findings of Fact and Conclusions of Law.

FINDINGS OF FACT

- 1. Susan M. Crews, L.P.N., was issued License No. 0002-048164 to practice practical nursing in the Commonwealth of Virginia on August 27, 1993. Said license expires on March 31, 2015. Ms. Crews' primary state of residence is Virginia.
- 2. By letter dated November 7, 2014, the Board of Nursing sent a Notice of Informal Conference ("Notice") to Ms. Crews notifying her that an informal conference would be held on December 9, 2014. The Notice was sent by certified and first class mail to P.O. Box 477, Hurt, Virginia, 24563, the address of record on file with the Board of Nursing. The receipt for the Notice sent via certified mail was signed by a third party and returned to the Board office on November 17, 2014. The Notice sent via first class mail was not returned to the Board office. The Committee Chair concluded that adequate notice was provided to Ms. Crews and the informal conference proceeded in her absence.

- 3. During the course of her employment with Lynchburg Health and Rehab Center, Lynchburg, Virginia, on November 4, 2013, by her own admission, Ms. Crews falsely documented blood glucose checks with a glucometer on seven different residents when she had not actually conducted those checks.
 - 4. Ms. Crews' employment with Lynchburg Health and Rehab Center was terminated.
- 5. On her June 27, 2013, application for employment with Lynchburg Health and Rehab Center, Ms. Crews failed to disclose that her previous employment with Westminster Canterbury and Autumn Care had been terminated.
- 6. On her July 9, 2014, application for employment with Chatham Health and Rehabilitation Center, Chatham, Virginia, Ms. Crews failed to disclose that her previous employments with Lynchburg Health and Rehab Center, Westminster Canterbury and Autumn Care had been terminated.
- 7. Ms. Crews' employment with Autumn Care was terminated for false documentation. Her employment with Westminster Canterbury was terminated for incomplete documentation and attendance issues.

CONCLUSIONS OF LAW

- 1. Finding of Fact No. 3 constitutes a violation of § 54.1-3007(2), (5), and (8) of the Code and 18 VAC 90-20-300(A)(2)(e) and (f) of the Regulations Governing the Practice of Nursing ("Regulations").
- 2. Findings of Fact Nos. 5 and 6 constitute violations of § 54.1-3007(2), (5), and (8) of the Code and 18 VAC 90-20-300(A)(2)(e) of the Regulations.

ORDER

On the basis of the foregoing, the Committee hereby ORDERS as follows:

- 1. Susan M. Crews, L.P.N., is hereby REPRIMANDED.
- 2. Ms. Crews shall provide the Board with verification that she has completed the following NCSBN online courses within 60 days of the date this Order is entered: *Medication Errors: Detection* &

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Prevention; Professional Accountability and Legal Liability for Nurses; Documentation: A Critical Aspect of Client Care; and Righting a Wrong: Ethics and Professionalism in Nursing.

- 3. Ms. Crews shall maintain a course of conduct in her capacity as a practical nurse commensurate with the requirements of § 54.1-3000 et seq. of the Code and the Board of Nursing Regulations.
- 4. Any violation of the terms and conditions of this Order or of any law or regulation affecting the practice of nursing in the Commonwealth of Virginia shall constitute grounds for the suspension or revocation of the license of Ms. Crews and an administrative proceeding shall be convened to determine whether such license shall be suspended or revoked.

Pursuant to §§ 2.2-4023 and 54.1-2400.2 of the Code, the signed original of this Order shall remain in the custody of the Department of Health Professions as public record and shall be made available for public inspection or copying on request.

Pursuant to Section 54.1-2400(10) of the Code, Ms. Crews may, not later than 5:00 p.m., on February 8, 2015, notify Jay P. Douglas, Executive Director, Board of Nursing, 9960 Mayland Drive, Suite 300, Henrico, Virginia 23233, in writing that she desires a formal administrative hearing before the Board. Upon the filing with the Executive Director of a request for the hearing, this Order shall be vacated.

FOR THE COMMITTEE:

Jay P. Douglas, R.N., M.S.M., C.S.A.C., F.R.E. Executive Director, Virginia Board of Nursing

ENTERED:

This Order shall become final on February 8, 2015, unless a request for a formal administrative hearing is received as described above.

Certified True Copy

Virginia Board of Nursing