VIRGINIA:

BEFORE THE BOARD OF NURSING

IN RE:

CAROL A. JEFFRIES, C.N.A. Certificate No.: 1401-087901

ORDER

In accordance with §§ 2.2-4019, 2.2-4021 and 54.1-2400(10) of the Code of Virginia (1950), as amended ("Code"), an informal conference was conducted on behalf of the Board of Nursing ("Board") on August 25, 2015, in Henrico County, Virginia. Carol A. Jeffries, C.N.A., was not present nor was she represented by legal counsel. Nancy Durrett, R.N., M.S., serving as Agency Subordinate for the Board, submitted a Recommended Decision for consideration.

On November 18, 2015, a quorum of the Board met to receive and act upon the Recommended Decision of the Agency Subordinate. Ms. Jeffries was not present nor was she represented by legal counsel.

Based upon its review of the Recommended Decision of the Agency Subordinate, the Board makes the following Findings of Fact and Conclusions of Law and issues the following Order.

FINDINGS OF FACT

- 1. Carol A. Jeffries, C.N.A., was issued Certificate No. 1401-087901 to practice as a nurse aide in Virginia on August 4, 2001. The certificate is scheduled to expire on August 31, 2015.
- 2. By letter dated July 22, 2015, the Board of Nursing sent a Notice of Informal Conference ("Notice") to Ms. Evans notifying her that an informal conference would be held on August 25, 2015. The Notice was sent by certified and first class mail to 467 Zea Street, Strasburg, Virginia, 22657, the address of record on file with the Board of Nursing. Neither the receipt for the Notice sent via certified mail nor the Notice sent via certified mail was returned to the Board office. The Notice sent via first-class mail was not returned to the Board office. The Agency Subordinate concluded that adequate notice was provided to Ms. Jeffries and the informal conference proceeded in her absence.
- During the course of her employment with Skyline Terrace Nursing Home, Woodstock,
 Virginia, on November 18, 2014, Ms. Jeffries failed to check on a resident for an extended period of time.

During this time, the resident's bedpan spilled and the bed remained soaked with urine until morning.

- 4. The alert and oriented resident reported the incident to the staff.
- 5. Ms. Jeffries denied the allegations against her.
- 6. Ms. Jeffries' employment was terminated.

CONCLUSIONS OF LAW

- 1. Finding of Fact No. 3 constitutes a violation of § 54.1-3007(2), (5), and (8) of the Code and 18 VAC 90-25-100(2)(e) of the Regulations Governing Certified Nurse Aides.
- 2. Finding of Fact No. 3 and Conclusion of Law No. 1 constitutes a Finding of Neglect based on a single occurrence pursuant to 42 C.F.R. § 483.156(b)(2) and c(1)(iv)(D) of the Code of Federal Regulations.

<u>ORDER</u>

WHEREFORE, it is hereby ORDERED as follows:

- 1. Certificate No. 1401-087901 of Carol A. Jeffries, C.N.A., is INDEFINITELY SUSPENDED.
- 2. The certificate will be recorded as suspended and no longer current.
- 3. At such time as Ms. Jeffries shall petition the Board for reinstatement of her certificate, an administrative proceeding will be convened to determine whether she is capable of resuming the safe and competent practice of a nurse aide. Ms. Jeffries shall be responsible for any fees that may be required for the reinstatement and renewal of the certificate prior to issuance of the certificate to resume practice.
- 4. A Finding of Neglect shall be ENTERED against Ms. Jeffries in the Virginia Nurse Aide Registry pursuant to 42 CFR § 483.13(c)(1)(ii)(B) and 42 CFR § 483.156(b)(2) and (c)(1)(iv)(D). This finding prohibits Ms, Jeffries' employment as a certified nurse aide in any long-term care facility that receives Medicare or Medicaid reimbursement, according to 42 CFR § 483.13(c)(1)(ii)(B).
- 5. Since this Finding of Neglect was based on a singular occurrence, Ms. Jeffries is eligible to petition the Board for removal of the Finding of Neglect one time, after a period of one (1) year from the date of entry of this Order, if she can demonstrate that her employment and personal history do not reflect a pattern of abusive behavior or neglect.

Pursuant to § 54.1-2400.2 of the Code, the signed original of this Order shall remain in the custody of the

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Department of Health Professions as a public record, and shall be made available for public inspection and copying upon request.

Since Ms. Jeffries failed to appear at the informal conference, this Order shall be considered final. Ms. Jeffries has the right to appeal this Order directly to the appropriate Virginia circuit court. As provided by Rule 2A:2 of the Supreme Court of Virginia, Ms. Jeffries has thirty (30) days from the date of service (the date she actually received this decision or the date it was mailed to her, whichever occurred first) within which to appeal this decision by filing a Notice of Appeal with Jay P. Douglas, R.N., M.S.M., C.S.A.C., Executive Director, Board of Nursing, at Perimeter Center, 9960 Mayland Drive, Suite 300, Richmond, Virginia 23233. In the event that this decision is served by mail, three (3) days are added to that period.

FOR THE BOARD

Jay P. Douglas, R.N., M.S.M., C.S.A.C., F.R.E.

Executive Director

Virginia Board of Nursing

Entered: December 2, 2015

Certified True Copy

Virginia Board Of Nursing