



COMMONWEALTH of VIRGINIA

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NOTICE OF INFORMAL CONFERENCE BEFORE AN AGENCY SUBORDINATE

February 16, 2016

Crystal Gail Wise Young, R.M.A.
Post Office Box 16064
Bristol, Virginia 24209

CERTIFIED MAIL
9414726699042062911510

RE: VA Registration No.: 0031-001753
Expiration Date: May 31, 2016

Dear Ms. Young:

This letter is official notification that an informal conference of the Virginia Board of Nursing (“Board”) will be held on **March 10, 2016, at 10:30 a.m.**, at the Department of Health Professions, Perimeter Center, 9960 Mayland Drive, Suite 201, Henrico, Virginia. In accordance with §§ 2.2-4019, 2.2-4021, and 54.1-2400(10) of the Code of Virginia (1950), as amended (“Code”), this informal conference will be held before an agency subordinate of the Board of Nursing. This informal conference will be convened as a public meeting pursuant to § 2.2-3700 *et seq.* of the Code. The agency subordinate will inquire into allegations that you may have violated certain laws and regulations governing practice as a registered medication aide in Virginia.

Specifically, during the course of your employment with Greendale Home for the Aged, Abingdon, Virginia, you may have violated § 54.1-3007(2), (5), and (8) of the Code and 18 VAC 90-60-120(2)(d), (f), (l), (m) and 18 VAC 90-60-110(A)(2) of the Regulations Governing the Registration of Medication Aides in that, as revealed by an inspection conducted by the Department of Social Services on April 21, 2015:

1. You used the same glucometer to test blood sugar for multiple residents and failed to clean the glucometer between uses.

2. You failed to properly administer medications in accordance with physicians' orders, as evidenced by the following:

a. You dropped one tablet of levothyroxine 88mg prescribed daily to a resident. You then threw out the tablet, and did not get a new one to administer.

b. You failed to administer sodium chloride to a resident, who was prescribed one gram daily.

c. You failed to watch a resident drink her prescribed can of Ensure.

d. You administered 12 units plus 10 units sliding scale of Novolog after breakfast to a resident who was prescribed 12 units of Novolog before breakfast. Further, you administered 68 units of Levemir at 8:30 a.m. to the same resident, who was not scheduled to receive the medication until 10:00 a.m.

3. You administered 10 units of Novolin 70/30 to a resident, and failed to document administration in the resident's MAR.

In its deliberations, the agency subordinate may use the Sanction Reference Points System, as contained in the Sanction Reference Manual. The manual, which is a guidance document of the Board, may be accessed at <http://www.dhp.virginia.gov/nursing>. Please click on *Guidance Documents*, then select #90-7. You may also request a paper copy from the Board office by calling (804) 367-4515.

After consideration of all information, the agency subordinate may:

- If the agency subordinate finds that there is insufficient evidence to warrant further action or that the charges are without foundation, notify you by mail that your record has been cleared of any charge which might affect your right to practice as a medication aide in the Commonwealth;
- Recommend findings of fact, conclusions of law and a sanction, to include a reprimand, placing you on probation with terms, suspension or revocation of your registration, or imposing a monetary penalty pursuant to § 54.1-2401 of the Code.

Further, the agency subordinate may refer this matter for a formal administrative proceeding pursuant to § 2.2-4020 of the Code.

Board's Review of Agency Subordinate's Recommended Decision

If you **appear in person or by counsel at the informal conference**, the recommendation of the agency subordinate will be presented to a panel of the Board. The Board may accept or modify the recommendation, or reject the recommendation and move the case to formal hearing. If you do not agree with the decision of the Board, you have the right to a formal administrative hearing before the Board.

If you **fail to appear in person or by counsel at the informal conference**, the recommendation of the agency subordinate will be presented to a panel of the Board. The Board may

accept or modify the recommendation, or reject the recommendation. The Board's decision regarding the agency subordinate's recommendation is a final order that can only be appealed to circuit court as provided by Rule 2A:2 of the Supreme Court of Virginia.

You have the right to information that will be relied upon by the agency subordinate in making a decision. Therefore, I enclose a copy of the documents that will be distributed to the agency subordinate, and will be considered when discussing the allegations with you and when deliberating upon your case. **These documents are enclosed only with the original notice sent by certified mail, which you may be required to claim at the post office. Please bring these documents with you to the informal conference.**

To facilitate this proceeding, you should submit five copies of any documents you wish the agency subordinate to consider to the Board of Nursing, Perimeter Center, 9960 Mayland Drive, Suite 300, Richmond, VA 23233, by March 3, 2016. Your documents may not be submitted by facsimile or email.

You may be represented by an attorney at the informal conference. If you obtain counsel, you should do so as soon as possible, because absent good cause to support a request for a continuance, the informal conference will be held on March 10, 2016. A request to continue this proceeding must state in **detail** the reason for the request and must establish good cause. Such request must be made, in writing, to me at the address listed on this letter and must be received by 12 noon on March 3, 2016. Only one such motion will be considered. Absent critical circumstances, such as personal or family illness, a request for a continuance after March 3, 2016 will not be considered.

Relevant sections of the Administrative Process Act, which govern proceedings of this nature, as well as laws relating to the practice of nursing and other healing arts in Virginia cited in this notice can be found on the Internet at <http://leg1.state.va.us>. To access this information, please click on the *Code of Virginia* for statutes and *Virginia Administrative Code* for regulations.

Please advise the Board, in writing, of your intention to be present. If you have any questions regarding this notice, please contact this office, at (804) 367-4614.

Sincerely,



Brenda Krohn, R.N., M.S.
Deputy Executive Director

BK/fdb
Enclosures

cc: Anne G. Joseph, Deputy Director, Administrative Proceedings Division
Amy E. Weiss, Adjudication Specialist
Robin Carroll, R.N., Senior Investigator (Case no. 163375)
Agency Subordinate